



# Goldenhill Primary Academy



Head teacher: Mr. S Martin BA (Hons).NPQH

*"Everyone shines at Goldenhill"*

Broadfield Road, Goldenhill, Stoke on Trent.

ST6 4QE.

Tel: 01782 235790 Fax: 01782 235791

Dear Parents/carers,

Friday 17<sup>th</sup> February 2017

The governing board of Goldenhill Primary Academy encourages close links with parents and the community. It believes that pupils benefit when the relationship between home and school is a positive one.

The Governing Board also operates a zero tolerance policy towards aggressive and abusive behaviour towards staff, pupils, parents / carers, volunteers and visitors.

Whilst we are here to help you, we ask that you treat our staff with respect in the manner you would wish to be treated yourself.

You will be asked to leave the premises if your behaviour is deemed to be threatening, or abusive.

We are prepared to call the police if verbal or physical harassment occurs.

We may also take action to ban parents / carers from the school grounds if necessary.

Parental contact with the academy is welcomed provided it is within our usual school guidelines, which are summarised below:

- Parents are welcome in our academy to support their child's education.
- Parents needing to talk to teaching staff will usually find it easiest to see them at the end of a day. If you need to talk to them for longer than a few moments then it would be best to make an appointment.
- All contact between 9.00a.m and 3.15 p.m. must go through the main office.
- Staff of Goldenhill Primary Academy work to promote education for all children and have a right to do so without being subjected to abusive behaviour.
- Abusive behaviour is not acceptable no matter what the circumstances and action will be taken against offenders.

Action will be taken against any person/s involved in unacceptable behaviour. This includes any of the following:

- Shouting at staff
- Raising your voice
- Swearing
- Intimidating staff
- Rallying other parents to become involved in intimidating behaviour
- Publically voicing unsubstantiated claims about staff, children or the academy.



- Using racist or sexist terms
- Using violence
- Taking alcohol or drugs on the premises
- Willful damage to school property
- Theft
- Threats or threatening behaviour

This list is not an exhaustive list but seeks to provide illustrations of such behaviour that is not acceptable to us.

Many thanks for your continued support.

Mr. S Martin

Head Teacher

